

Provider Resources

A Quick Guide on Provider Resources



AmeriHealth Caritas VIP Care Website



AmeriHealth Caritas
VIP Care

Home Careers

Search website Search

About us View Our Plans Pick a state

Pick your state
Get information specific to your state:

Delaware Florida Pennsylvania

Main landing page. Select your state.

AmeriHealth Caritas
VIP Care

Report fraud Home Language Careers

Search website Search

2023 Enroll Members Providers Brokers About us Contact us PA

Home > PA > Providers

Your state is: PA

State specific provider landing page.

Providers

Communications/Updates

Provider

Website Highlights

Available resources on the website:

- Provider Manual.
- Prior Authorization Lookup Tool.
- Searchable Provider Directory.
- Searchable Drug Formulary.
- Training Modules.
- Provider Communications.
- Forms.
- Provider Reference Guide.
- Link to NaviNet.
- And much more...

www.amerihealthcaritasvipcare.com

Provider Manual Highlights

- AmeriHealth Caritas VIP Care Overview
- Provider and Network Information
- Provision of Services
- Model of Care and Integrated Care Management
- Utilization Management
- Grievances, Appeals, and Fair Hearings
- Quality Assurance and Performance Improvement Program
- Cultural Competency Program and Requirements
- Behavioral Health Care

The complete Provider Manual can be found on the AmeriHealth Caritas VIP Care website at www.amerhealthcaritasvipcare.com under the Provider Communications link.

NaviNet Provider Portal Highlights



NaviNet is America's leading healthcare provider portal connecting over 40 health plans and 60% of the nation's physicians. NaviNet is not only used by AmeriHealth Caritas VIP Care, but also payers like Cigna and Aetna.

Through NaviNet providers can:

- Check claim status.
- Print copies of remittances.
- Check member eligibility.
- Enter authorization requests.
- Generate quality and care gap reports.

To sign up for NaviNet go to the link on our website or <https://navinet.secure.force.com/>

More than
30 YEARS
of making
care the heart
of our **work.**

